

ADMINISTRATIVE GUIDE FOR THE ONLINE MEETING PLATFORM OF THE TWENTIETH ANNUAL GENERAL MEETING (“20TH AGM”)

Date : Tuesday, 29 August 2023
Time : 2.30 p.m.
Meeting Platform : Online Meeting Platform via TIIH Online website at <https://tiih.online> provided by Tricor Investor & Issuing House Services Sdn Bhd in Malaysia

MODE OF MEETING

The 20th AGM of IQ Group Holdings Berhad (“the Company”) will be conducted virtually in accordance with the revised ‘Guidance Note and FAQs on the Conduct of General Meetings for Listed Issuers’ issued by the Securities Commission Malaysia (“SC’s Guidance”) on 7 April 2022, as the country entered into the “Transition to Endemic” phase. In this respect, the Company will continue to leverage technology, to ensure that the 20th AGM supports meaningful engagement between the Board/Management and Shareholders of the Company.

In accordance with the SC Guidance, all meeting participants including the Chairperson of the meeting, board members, senior management and shareholders are required to participate in the meeting online. An online meeting platform can be recognised as the meeting venue or place under Section 327(2) of Companies Act 2016 provided that the online platform is located in Malaysia.

We **strongly encourage** you to attend the 20th AGM via the RPV facilities. You may also consider appointing the Chairman of the Meeting as your proxy to attend and vote on your behalf at the 20th AGM.

REMOTE PARTICIPATION AND VOTING (“RPV”) FACILITIES

- The RPV facilities are available on Tricor’s **TIIH Online** website at <https://tiih.online>.
- Shareholders are to attend, speak (in the form of real time submission of typed texts) and vote (collectively, “participate”) remotely at the 20th AGM using RPV facilities from Tricor.
- Kindly refer to Procedures for RPV as set out below for the requirements and procedures.

PROCEDURES TO REMOTE PARTICIPATION AND VOTING VIA RPV FACILITIES

- Please read and follow the procedures below to engage in remote participation through live streaming and online remote voting at the 20th AGM using the RPV facilities:

Before the 20th AGM Day

Procedure	Action
i. Register as a user with TIIH Online	<ul style="list-style-type: none">• Using your computer, access to website at https://tiih.online. Register as a user under the “e-Services” select “Create Account by Individual Holder”. Refer to the tutorial guide posted on the homepage for assistance.• Registration as a user will be approved within one (1) working day and you will be notified via e-mail.• If you are already a user with TIIH Online, you are not required to register again. You will receive an e-mail to notify you that the remote participation is available for registration at TIIH Online.
ii. Submit your request to attend the 20 th AGM remotely	<ul style="list-style-type: none">• Registration is open from 28 July 2023 until the day of 20th AGM on 29 August 2023. Shareholder(s) or proxy(ies) or corporate representative(s) or attorney(s) are required to pre-register their attendance for the 20th AGM to ascertain their eligibility to participate the 20th AGM using the RPV.• Login with your user ID (i.e. e-mail address) and password and select the corporate event: “(REGISTRATION) IQGROUP 20TH AGM”• Read and agree to the Terms & Conditions and confirm the Declaration.• Select “Register for Remote Participation and Voting”.• Review your registration and proceed to register.• System will send an e-mail to notify that your registration for remote participation is received and will be verified.• After verification of your registration against the Record of Depositors as at 21 August 2023, the system will send you an e-mail on or after 27 August 2023 to approve or reject your registration for remote participation. <p><i>(Note: Please allow sufficient time for approval of new user of TIIH Online and registration for the RPV)</i></p>

ADMINISTRATIVE GUIDE FOR THE ONLINE MEETING PLATFORM OF THE TWENTIETH ANNUAL GENERAL MEETING (“20TH AGM”) (Cont’d)

PROCEDURES TO REMOTE PARTICIPATION AND VOTING VIA RPV FACILITIES (Cont’d)

On the 20th AGM Day

Procedure	Action
i. Login to TIIH Online	<ul style="list-style-type: none"> ● Login with your user ID and password for remote participation at the 20th AGM at any time from 1.30 p.m. i.e. 1 hour before the commencement of meeting at 2.30 p.m. on 29 August 2023.
ii. Participate through Live Streaming	<ul style="list-style-type: none"> ● Select the corporate event: “(LIVE STREAM MEETING) IQGROUP 20TH AGM” to engage in the proceedings of the 20th AGM remotely. If you have any question for the Chairman/Board, you may use the query box to transmit your question when the Chairman open the floor for any questions. The Chairman/Board will try to respond to questions submitted by remote participants during the 20th AGM. If there is time constraint, the responses will be e-mailed to you at the earliest possible, after the meeting.
iii. Online remote voting	<ul style="list-style-type: none"> ● Voting session commences from 2.30 p.m. on 29 August 2023 until a time when the Chairman announces the end of the session. ● Select the corporate event: “(REMOTE VOTING) IQGROUP 20TH AGM” or if you are on the live stream meeting page, you can select “GO TO REMOTE VOTING PAGE” button below the Query Box. ● Read and agree to the Terms & Conditions and confirm the Declaration. ● Select the CDS account that represents your shareholdings. ● Indicate your votes for the resolutions that are tabled for voting. ● Confirm and submit your votes.
iv. End of remote participation	<ul style="list-style-type: none"> ● Upon the announcement by the Chairman on the conclusion of the 20th AGM, the Live Streaming will end.

Note to users of the RPV facilities:

- (i) Should your registration for RPV be approved, we will make available to you the rights to join the live stream meeting and to vote remotely. Your login to TIIH Online on the day of meeting will indicate your presence at the virtual meeting.
- (ii) The quality of your connection to the live broadcast is dependent on the bandwidth and stability of the internet at your location and the device you use.
- (iii) In the event you encounter any issues with logging-in, connection to the live stream meeting or online voting on the meeting day, kindly call Tricor Help Line at 011-40805616 / 011-40803168 / 011-40803169 / 011-40803170 for assistance or e-mail to tiih.online@my.tricorglobal.com for assistance.

ENTITLEMENT TO PARTICIPATE AND APPOINTMENT OF PROXY

- Only members whose names appear on the Record of Depositors as at 21 August 2023 shall be eligible to attend, speak and vote at the 20th AGM or appoint a proxy(ies) and/or the Chairman of the Meeting to attend and vote on his/her behalf.
- In view that the 20th AGM will be conducted on a fully virtual basis, a member can appoint the Chairman of the Meeting as his/her proxy and indicate the voting instruction in the Form of Proxy.
- If you wish to participate in the 20th AGM yourself, please do not submit any Form of Proxy for the 20th AGM. You will not be allowed to participate in the 20th AGM together with a proxy appointed by you.

ADMINISTRATIVE GUIDE FOR THE ONLINE MEETING PLATFORM OF THE TWENTIETH ANNUAL GENERAL MEETING (“20TH AGM”) (Cont’d)

ENTITLEMENT TO PARTICIPATE AND APPOINTMENT OF PROXY (Cont’d)

- Accordingly, proxy forms and/or documents relating to the appointment of proxy/corporate representative/attorney for the 20th AGM whether in hard copy or by electronic means shall be deposited or submitted in the following manner not later than **27 August 2023 at 2.30 p.m.:**
 - (i) In Hard copy:
In the case of an appointment made in hard copy form, the proxy form must be deposited at the registered office of the Company situated at Suite A, Level 9, Wawasan Open University, 54 Jalan Sultan Ahmad Shah, 10050 Georgetown, Penang.
 - (ii) By electronic means
In the case of an appointment made via online, the proxy form must be deposited via TIIH Online at <https://tiih.online> and the steps to submit are summarised below:

Procedure	Action
i. Steps for Individual Shareholders	
Register as a User with TIIH Online	<ul style="list-style-type: none"> ● Using your computer, please access the website at https://tiih.online. Register as a user under the “e-Services”. Please refer to the tutorial guide posted on the homepage for assistance. ● If you are already a user with TIIH Online, you are not required to register again.
Proceed with submission of proxy form	<ul style="list-style-type: none"> ● After the release of the Notice of Meeting by the Company, login with your user name (i.e. email address) and password. ● Select the corporate event: “IQGROUP 20TH AGM - SUBMISSION OF PROXY FORM”. ● Read and agree to the Terms and Conditions and confirm the Declaration. ● Insert your CDS account number and indicate the number of shares for your proxy(s) to vote on your behalf. ● Indicate your voting instructions – FOR or AGAINST, otherwise your proxy will decide on your votes. ● Review and confirm your proxy(s) appointment. ● Print the form of proxy for your record.
ii. Steps for corporation or institutional shareholders	
Register as a User with TIIH Online	<ul style="list-style-type: none"> ● Access TIIH Online at https://tiih.online ● Under e-Services, the authorised or nominated representative of the corporation or institutional shareholder selects “Create Account by Representative of Corporate Holder”. ● Complete the registration form and upload the required documents. ● Registration will be verified, and you will be notified by email within one (1) to two (2) working days. ● Proceed to activate your account with the temporary password given in the email and re-set your own password. <p>Note: The representative of a corporation or institutional shareholder must register as a user in accordance with the above steps before he/she can subscribe to this corporate holder electronic proxy submission. Please contact our Share Registrar if you need clarifications on the user registration.</p>
Proceed with submission of proxy form	<ul style="list-style-type: none"> ● Login to TIIH Online at https://tiih.online ● Select the corporate exercise name: “IQGROUP 20TH AGM – SUBMISSION OF PROXY FORM ● Agree to the Terms & Conditions and Declaration. ● Proceed to download the file format for “Submission of Proxy Form” in accordance with the Guidance Note set therein. ● Prepare the file for the appointment of proxies by inserting the required data. ● Login to TIIH Online, select corporate event name: ““IQGROUP 20TH AGM - SUBMISSION OF PROXY FORM ● Proceed to upload the duly completed proxy appointment file. ● Select “Submit” to complete your submission. ● Print the confirmation report of your submission for your record.

ADMINISTRATIVE GUIDE FOR THE ONLINE MEETING PLATFORM OF THE TWENTIETH ANNUAL GENERAL MEETING (“20TH AGM”) (Cont’d)

POLL VOTING

- The voting at the 20th AGM will be conducted by poll in accordance with Paragraph 8.29A of the Main Market Listing Requirements of Bursa Malaysia Securities Berhad. The Company has appointed Tricor as Poll Administrator to conduct the poll by way of electronic voting (e-voting).
- Members/proxies/corporate representatives/attorneys can proceed to vote on the resolutions at any time from 2.30 p.m. on 29 August 2023 but before the end of the voting session which will be announced by the Chairman of the meeting. Kindly refer to “Procedures to Remote Participation and Voting via RPV Facilities” provided above for guidance on how to vote remotely via TIIH Online.
- Upon completion of the voting session for the 20th AGM, the Scrutineers will verify the poll results followed by the Chairman’s declaration whether the resolutions are duly passed.

NO RECORDING OR PHOTOGRAPHY

Unauthorised recording and photography are strictly prohibited at the 20th AGM.

PRE-MEETING SUBMISSION OF QUESTION TO THE BOARD OF DIRECTORS

Shareholders may submit questions for the Board in advance of the AGM via Tricor’s TIIH Online website at <https://tjih.online> by selecting “e-Services” to login, pose questions and submit electronically no later than 27 August 2023 at 2.30 p.m.. The Board will endeavor to answer the questions received at the AGM.

NO DOOR GIFTS/FOOD VOUCHERS

- There will be no distribution of door gifts or food vouchers for the 20th AGM as the meeting will be conducted on a fully virtual basis.
- The Company would like to thank all its shareholders for their kind co-operation and understanding in these challenging times.

ENQUIRIES

- If you need any assistance, kindly contact the following persons during office hours on Mondays to Fridays from 9.00 a.m. to 5.30 p.m. (except on public holidays):

Tricor Investor & Issuing House Services Sdn. Bhd.

General Line : +603-2783 9299

Fax Number : +603-2783 9222

Email : is.enquiry@my.tricorglobal.com

Contact persons :

Mr. Lee Jun Hao : +603-2783 9279 / email : jun.hao.lee@my.tricorglobal.com

Ms. Mika Tam : +603-2783 9280 / email : mika.tam@my.tricorglobal.com

PERSONAL DATA PRIVACY

By lodging and subscribe for a user account with **Tricor’s TIIH Online** Portal to participate and vote remotely at the 20th AGM using the RPV Facilities, the shareholder/proxy holder/representative(s) accepts and agrees to the personal data privacy terms.